SNOWSPORTS SCHOOL PROGRAM
Parent and Program Advisor Information

School Program Outline
The Crystal Mountain Snow Sports School Program offers students of all ages discounted lift and rental rates including professional on-hill instruction. Lessons are offered for beginners to advanced skiers and snowboarders. Beginners receive basic instruction to learn to stop, turn and ride the lifts safely while experienced skiers and riders will advance and master new skills. Students and their families enjoy the benefits of winter sports all season with the school program.

Program Schedule
- January 8th - March 29th (EXCLUDES February 14th)
- Offered Wednesdays, Thursdays or Fridays with lesson. See lesson schedule section for details. School groups must schedule which day they plan to use for the season. (Subject to availability). Advisors may schedule make-up days if the group has not made at least six visits by the end of February. All make-up days are scheduled in March and must be pre-approved.
- BONUS! School Group Sunday – ski/snowboard with a chaperone starting at 1pm. $15 rentals.
- EXTRA BONUS! Late Season – students may ski/snowboard with parents March 1st - closing day.
- SNOW DAYS! If school is closed due to snow we encourage you to come enjoy the day on the slopes. All school program participants ski/snowboard at no additional cost with school pass. Students must be with chaperone on Snow Days! Snow days exclude January 18-20th & February 15th-17th.

Ticket and Rental Options
All students, parents, chaperones and advisors must have a lift ticket or season pass on the hill. Ski and Snowboard rental are available nightly or seasonally.

School Program Season Pass: This season pass includes seasonal instruction and lift access during the one scheduled evening per week and Sundays after 1pm. Parents should confirm with program advisor on the day of the week and refer to the schedule above.
- Purchase your school program season pass. See attached for instructions.
- The season pass early registration deadline is November 30th, 2019. Please take advantage of the early online rates. A $50 late fee is applied after the deadline.
- Rental can be purchased with your season pass if needed. A form is kept on file for each visit.
- The season pass is a permanent SCHOOL PROGRAM printed pass with name, group name and night of visit. Season passes are issued to program advisors once paperwork is processed.
- The season pass is non-transferable, is the responsibility of the pass holder, and may be revoked without refund if misused.

Single Trip Tickets: A nightly rate of $19 per person is available for those that do not wish to purchase a season pass. A single trip ticket includes instruction, lift ticket and rental.
- A single trip SCHOOL PROGRAM lift ticket will be issued to advisor starting at 3pm. The program advisor is responsible in purchasing and distributing single trip tickets.
- Rental information must be completed on the single trip form if needed.
Lesson Schedule

Students ages 6-18 should meet at Totem Park 10 minutes prior to the start time. All lessons are 45 minutes and start and end at Totem Park.

- Offered January 8th - 31st at 4:30pm, 5:30pm and 6:30pm on Wednesdays, Thursdays and Fridays
- Offered February 1st – 21st at 4:30pm and 5:30pm on Wednesdays, Thursdays and Fridays
- Lessons are not offered on make-up days
- Requirements:

All students must attend a skills and safety lesson at the start of each season. Instructors will evaluate skills and issue a “proficiency sticker” for the students pass or lift ticket.

Skiers must demonstrate a controlled stop before using any chairlifts.

- Pre-Ski: Novice – NO STICKER
  Students at this level demonstrate knowledge of a controlled wedge, turns or stops. They are allowed to use the Crystal Carpets at Totem Park only.

- Level 2: Advanced Beginner - Green Sticker
  Students at this level demonstrate controlled stops, and turn in both directions on green runs. Students are allowed to use Loki and Crystal Clipper lifts. They may ski on green runs.

- Level 3: Intermediate - Blue Sticker
  Students at this level demonstrate controlled, linked, beginning parallel turns and stops on blue runs. Students are allowed to use all lifts. They may ski on green and blue runs.

- Level 4: Advanced - Black Sticker
  Students at this level demonstrate controlled, linked, open parallel turns and stops on black runs. Students are allowed to use all lifts and may ski on green, blue and black runs.

Snowboarders must demonstrate a controlled stop before using any chairlifts.

- Pre-Board: Novice - NO STICKER
  Students at this level demonstrate knowledge of controlled stops and turns in both directions. They need practice on suitable terrain, and are allowed to use the Crystal Carpets at Totem Park only.

- Level 2: Advanced Beginner - Green Sticker
  Students at this level demonstrate controlled stops and turns in both directions on green runs. Students are allowed to use Loki and Crystal Clipper chair lifts. They may snowboard on green runs.

- Level 3: Intermediate - Blue Sticker
  Students at this level demonstrate controlled, linked heel and toe side turns and stops on blue runs. Students are allowed to use all lifts. They may snowboard on green and blue runs.

- Level 4: Advanced – Black Sticker
  Students at this level demonstrate controlled, linked heel and toe side turns and stops on black runs. Students are allowed to use all lifts.
• **Levels can take multiple lessons to complete.** Stickers will be issued indicating which lifts and slopes the student is permitted to use. Students are encouraged to take additional lesson to improve skills and gain additional lift and slope access.

• **Students are expected to ski and snowboard safely and within their ability level.** Students who disregard rules will be given a warning and required to take the next scheduled lesson. Continued disregard to safety rules may result in the loss of lift privileges.

**Parent Responsibilities and Benefits**

Thank you for signing your child up for the Crystal Mountain Snow Sports School program! As the parent you are the vital link between the program advisor and your student. Please familiarize yourself with Crystal Mountain and your school program advisor.

**Parent Benefits**

- Discounted Lift Tickets and rental for your student and family
- Be a role model to students and encourage participation in winter sports and fitness

**Parent/Chaperone Responsibilities**

- Attend a parent school program meeting Oct 15th or 16th from 5pm -6pm at Crystal Mountain
- Paperwork – please complete in a timely manner and return to the advisor
  - School Pass Program Application- attached
  - Rental Form (if needed) - attached
  - Single Trip Application if not purchasing a season pass- attached
  - Waivers ...?? SP, SS and Rental. To complete the required wavier once a season.
- Purchase season pass on-line or provide payment for single trip ticket.
  - Cash or check payable to: Crystal Mountain. A phone number, driver’s license number and the school name is required on each check.
- Communicate with advisor
- Assist advisor as a chaperone whenever possible
- Encourage students to take lessons

**On-site Parent and Chaperone Responsibility**

- Role model safety and learning. Take lessons and follow safety rules.
- Encourage students to take lessons. Take lessons with them.
- Ski and Snowboard with students
- Supervisor students (children 6-8years of age and those that are not familiar with the resort must be accompanied by an adult at all times outside of lessons)
- Monitor student activity
- Address discipline problems
- KNOW THE CODE and promote the Skier Responsibility Code. See end of page.
- Transport students to lessons at Totem Park and check in with instructors. 430pm, 530pm and 630pm (630pm lesson not offered after January 31).
- Pick-up students at the entrance of Totem Park after each lesson (515pm, 615pm and 715pm) to check-in with instructors and to assume responsibility for the students.

**Program Advisor Requirements and Benefits**
Thank you for participating in this youth enrichment program! As the Advisor you are the vital link between Crystal Mountain, the parents and the students.

Advisor Benefits

- Premier Season Pass
- Ten lift ticket and rental coupons
- Free Snowshoe, fat tire and ice skate rental from Jan 1st - March 31st
- Be a role model to students and encourage participation in winter sports and fitness

Program Advisor Responsibilities

- Attend a pre-season advisor meeting Oct 15th or 16th at Crystal Mountain
- Crystal Mountain contact
  - Coordinate school night and submit all paperwork
  - Communicate skier counts and cancelations
    - Hunter Steinkamp, Snowsports Sales Manager
      12500 Crystal Mountain Dr
      Thompsonville, MI 49683
      231 378 3108
    - Ticket and Rental Desk (starting Dec 21st)
      231 378 2000 ext. 2003
- Parent contact
- Student paperwork
  Please be sure all forms are completed and have proper signatures. Students with incomplete paperwork (missing parent/guardian signatures or initials) will not be permitted to participate.
    - Group Summary Sheet - attached
    - School Program Pass Application - attached
    - Waiver- Students’ parent must submit a Snow sports Wavier and a season pass waiver electronically. WWW...
    - Rental Form (if needed) - attached
    - Single Trip Paperwork – must be completed prior to each trip.
      - Single Trip Application - filled out by parent or guardian
      - Crystal Mountain Rental Agreement - filled out by parent or guardian
      - Payment
- Payment and pass coordination
  - Compile all paperwork and payment and bring to the ticket and rental counter on or before the scheduled date.
  - Collect single trip payment of cash or check payable to: Crystal Mountain. A phone number, driver’s license number and the school name is required on each check. This transaction is most efficient if the advisor makes a single payment per visit or purchased on-line.
• Lift ticket distribution
  - Lift tickets will be issued to the advisors ONLY.

• On site chaperone for students
  - Recruit additional adult chaperones
  - Monitor the activities of the students on and off the hill
  - Encourage lesson participation
  - Address any discipline problems
  - KNOW THE CODE and promote the Skier Responsibility Code. See end of page

• Lesson Drop Off/ Pick up
  - Help coordinate student lesson drop off and pick up. Children 6 to 8 years of age must be accompanied by an adult at all times outside the lesson. See lesson section and parent responsibility.

Skiing and snowboarding can be enjoyed in many ways. At areas, you may see people using alpine skis, snowboards, tele mark skis, cross country skis, and other specialized equipment, such as that used by the disabled. Regardless of how you decide to enjoy the slopes, always show courtesy to others and be aware that there are elements of risk in skiing that common sense and personal awareness can help reduce. Observe the code listed below, and share with other skiers and riders the responsibility for a great skiing experience.

**Seven Points to Your Responsibility Code**

1. Always stay in control, and be able to stop or avoid other people or objects.
2. People ahead of you have the right of way. It is your responsibility to avoid them.
3. You must not stop where you obstruct a trail, or are not visible from above.
4. Whenever starting downhill or merging into a trail, look uphill and yield to others.
5. Always use devices to help prevent runaway equipment.
6. Observe all posted signs and warnings. Keep off closed trails and out of closed areas.
7. Prior to using any lift, you must have the knowledge and ability to load, ride and unload safely.

 KNOW THE CODE: IT'S YOUR RESPONSIBILITY.

Read the responsibly Code and Conduct and Behavior to all participants
CONDUCT and BEHAVIOR

• Be respectful, and courteous to other skiers and snowboarders, Ski Patrol and Crystal Mountain employees.

• Have Fun, but be aware of your space and surroundings. Loud and rude behavior or inappropriate language will not be tolerated.

• Respect Crystal Mountain equipment and property. Mistreatment of Crystal Mountain rental gear will result in loss of pass and privileges.

• Do not be wasteful. Reduce waste and recycle. Pick up after yourself. Do not Litter.

• Ski/Ride at the level of your ability (sticker), straight running and out of control behavior is prohibited. Lessons are available to advance in your skills.

• Any activity that places yourself or others at excessive risk will be deemed out of control and will result in a loss of your pass and privileges.

• Any Crystal Mountain Representative or School Program advisor is granted the right to enforce these rules and other conduct

Take advantage of the lessons offered. Everyone can improve their skills. Learn what you need to know to become a Snow Sports Instructor one day!

Stay safe and have fun! We look forward to seeing you on the slopes. Thank you!