



MEMORANDUM

TO: Priority Health Members
FROM: Shawn Stowe
DATE: January 31, 2008
RE: Medication Fill with Priority Health

Shawn Stowe
Employee Benefits Coordinator

A few things to remember with Priority Health:

- If a generic is available for a name brand drug, you must use the generic or you will pay the name-brand co-pay **AND** the difference in the retail cost of the drugs.
- Certain newer drugs (especially the ones you see ads for on television) may not be on their formulary (<http://www.priority-health.com/medicationcenter/formulary/>) and may require authorization from your primary care physician to obtain. Normally you would need to prove clinical failure on generic equivalents prior to obtaining authorization. See your doctor for assistance with this process.
- **YOU WILL ALWAYS BE ABLE TO OBTAIN ANY MEDICATION IF IT IS DEEMED MEDICALLY NECESSARY, REGARDLESS OF COST.**

Specific questions regarding filling prescriptions with Priority Health can be directed to their Customer Service Department at 1-800-446-5674.